



Cnr Alice & Albert Streets  
Brisbane, QLD 4000  
tel (07) 3221 3411  
toll free 1800 773 337  
fax (07) 3229 9817

D.J. Hotels (Australia) Pty. Ltd.  
abn 50 076 067 975  
trading as Royal on the Park

web [www.royalonthepark.com.au](http://www.royalonthepark.com.au)

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## **Royal on the Park – Environmental & Sustainability Policy**

Royal on the Park is a Brisbane landmark hotel which is located directly opposite the Brisbane Botanic Gardens. Royal on the Park offers 153 guest rooms consisting of 3 recently refurbished Executive Suites and 5 Spa Suites. Royal on the Park's catering facilities include a variety of up to 8 function rooms, the largest being the Grand Ballroom which can cater up to 400 guests banquet style.

The hotel endeavours to improve the quality of the guest stay and practice reliable procedures to maintain a healthy environment by developing and adhering to practicable sustainability projects.

- ≈ These consistencies start first and foremost with the location of the property, opposite one of the oldest parks in the city of Brisbane, known as the Brisbane Botanic Gardens. The vast green skyline of trees opposite the hotel is not only beneficial to our guests offering them outstanding rooms with a view, but is an advantageous to breathing cleaner air in comparison to being surrounded by offices and other buildings. Having over 1,000 shrubs, trees and garden beds circumnavigate the parameters of the property, is also a unique Brisbane hotel feature.
- ≈ Royal on the Park Brisbane anticipates to be working with an environmental organisation or charity by March 2008. This will focus on achieving benchmarking levels by maintaining consistency in reducing electricity costs through energy efficient lights and fixtures, saving on water, introducing improved recycling habits with paper, cardboard, toners, oil and other such recyclable products. Costs can be saved financially and environmentally by achieving our goals set out.

## Transport

- ≈ Public transport is within easy walking distance from the hotel and available through information provided at the Front Desk and our Concierge teams. Information is available to guests for delegate packages.
- ≈ Walking maps are placed in all guest rooms and are located at Reception. Recommendations to guests are made to walk through the Botanic Gardens when staff is asked about paths to take.
- ≈ Bicycle hire is available from the Botanic Gardens and storage of such can be arranged through the Concierge.
- ≈ Royal on the Park has established a solid relationship with a regular coach service for transfers to and from the hotel with access to the bus directly at our doorstep.

## Energy

- ≈ An internal property management system is in place to identify any maintenance issues in order to rectify them in a timely manner.
- ≈ Energy consumption can be measured from a spreadsheet which tracks the progress of electricity, gas and water usage throughout the hotel and its grounds.
- ≈ Water saving shower heads has been placed in all guest rooms along with information in all guest rooms to advise them of the water saving policies that the hotel has in place.
- ≈ Air conditioning is controlled in rooms through individual control settings.
- ≈ Lighting can be controlled manually in function rooms through dimming switches and over 50% of all the hotel's light bulbs have been changed to energy saving. Each light bulb represents up to an 80% saving in each light.
- ≈ Natural light is available through all guest rooms from the large windows.

## Water Saving

- ≈ Shower heads in all guest rooms are compliant with Brisbane's water restrictions policy (Level 5 as at October 2007). Each shower head restricting flow to 9 litres of water per minute.
- ≈ All toilets in the hotel are dual flush.
- ≈ Hand basins have all been fitted with restrictor water flows.

## Waste

- ≈ Plastic, paper, glass, oil and printer cartridges are recycled.
- ≈ Guests are given the option of having their towels replaced every second day to save on water.

## Catering

- ≈ Royal on the Park Brisbane assists local business by purchasing local products and using local suppliers for a majority of food and beverages and hotel products. This is seen from a recent award from the Queensland Government for supporting local wines. Fresh produce is used throughout the kitchen for meal periods and for banquets and functions. Royal on the Park has established an environmental policy which consists of adhering to relevant guidelines to reduce aspects of the environment.
- ≈ Meals are not packages except for offsite boxed meals of which packaging is recyclable
- ≈ We serve local water in reusable glasses instead of commercial bottled waste.
- ≈ All crockery and cutlery is washable and reusable
- ≈ Organic produce can be sourced at an extra charge if required, minimum notice applies
- ≈ All unused food can be donated to charities with prior arrangement
- ≈ Cooking oil recycled
- ≈ All packaging recycled

## Printed Material

- ≈ Majority of the printing paper for the hotel is purchased through an organization that is linked to the Forrest Stewardship Council which is a non-profit organization devoted to encouraging the responsible management of the world's forests.
- ≈ Reservation information for guest accounts is scanned into the property management system rather than having it printed.
- ≈ Royal on the Park encourages email correspondence rather than facsimiles to reduce the amount of paper usage.
- ≈ Floor plans, menus and information kits for function rooms are available online for download.
- ≈ Royal on the Park encourages re-cycling during conferences and seminars held at Royal on the Park Brisbane.
- ≈ Recycling program is in place.

## Community

- ≈ The hotel's Environmental & Sustainability policy is incorporated into staff induction program and orientation for all new employees.
- ≈ Updates regarding policy changes are regularly sent to staff to ensure they remain aware.

For any further queries relating to any of the above please contact: Royal on the Park "Green Hotel Committee" on ph: 07 3221 3411

- Allan Hilt – Executive Assistant Manager
- Matt Osbourne – Front Office Manager
- Stephen Benjak – Revenue & Yield Manager
- Trent Farrell – Food & Beverage Manager
- Angela Loucaides – Marketing Executive